

# Public Document Pack



## PEOPLE AND HEALTH OVERVIEW COMMITTEE

### MINUTES OF MEETING HELD ON TUESDAY 28 JUNE 2022

**Present:** Cllrs Mike Parkes (Chairman), Pauline Batstone (Vice-Chairman), Tony Alford, Beryl Ezzard, Ryan Holloway and Cathy Lugg

**Apologies:** Cllrs Jean Dunseith and Stella Jones

**Also present:** Cllr Laura Beddow, Cllr Byron Quayle, and Cllr Rebecca Knox (In attendance virtually)

**Officers present (for all or part of the meeting):**

Jonathan Price (Interim Corporate Director for Commissioning), Deborah Smart (Corporate Director – Transformation, Innovation and Digital), Ed Denham (School Admissions Manager), Sam Crowe (Director of Public Health), Steve Veevers (Corporate Director Operations, Adult Care), Vik Verma (Interim Director of Education and Learning), Chris Gillie (Change Consultant), Mark Tyson (Commissioning Consultant), George Dare (Senior Democratic Services Officer) and John Miles (Democratic Services Officer Apprentice)

1. **Apologies**

Apologies for absence were received from Councillors Jean Dunseith and Stella Jones.

2. **Declarations of Interest**

Cllr Alford said that he had previously commented on the Dorset Council Plan Refresh at the Place and Resources Scrutiny Committee and therefore would not discuss the item at this meeting. The Chairman advised that he was able to take part in the item.

Cllr Holloway declared that he had a pecuniary interest in Dorset Innovation Park and therefore would not participate or vote in the item on the Dorset Council Plan Refresh 2022-24.

3. **Minutes**

Proposed by Cllr Batstone, seconded by Cllr Parkes.

**Decision:**

That the minutes of the meetings held on 3 May and 11 May be confirmed and signed.

4. **Public Participation**

There was no public participation.

5. **Councillor Questions**

There were no questions from councillors.

6. **Urgent Items**

There were no urgent items.

7. **Home to School and Post 16 Transport Policies**

The School Place Sufficiency Manager introduced the home to school and post 16 transport policies. The policies are renewed each year and they provide they set out transport support for children in mainstream schools. After consultation, the policies were fundamentally unchanged. The cost of a surplus seat was increased to £825 and families with free school meals would have a 50% discount.

The committee discussed the policies, and the following points were raised:

- The policies should be straight forward, but they are not east to understand.
- Policies should be written in plain English.
- The £25 cost rise for surplus seats was in line with the RPI at the time of consultation.

Proposed by Cllr Alford, seconded by Cllr Batstone.

**Decision:** That the committee recommends to Cabinet that the Home to School and Post 16 Transport Policies are rewritten in plain English.

Officers suggested creating a 'parent friendly' version of the policies. Members felt that a parent friendly version should be A4 size but does not solve the problem of the policies not being in plain English.

Proposed by Cllr Batstone, seconded by Lugg.

**Decision:** That the committee recommends to Cabinet that:

1. The Home to School Transport Assistance Eligibility Polity for Children and Young People attending School 2022-2023 be approved and adopted, which includes a rise in the surplus seat price from £800 to £825.

2. The Dorset Post 16 Transport Support Policy for 2022-2023 which includes a rise in the surplus seat price from £800 to £825 be approved and adopted.
3. A schedule of increase of the Surplus Seat Cost in line with the prevailing Retail Price Index is implemented each year without the need to reconsult.
4. The Home to School Transport Assistance Eligibility Policy for Children and Young People attending School and Post 16 Transport Support Policy are re-consulted on only either when there is a significant change to the eligibility criteria; or where there are changes to the statutory guidance that would require significant change to either policy; or in October 2026 for the 2027-2028 policy – whichever is the earliest.

## 8. **Council Plan Refresh 2022-24**

The Corporate Director for Transformation, Innovation and Digital introduced the Council Plan Refresh 2022-24. The draft council plan was recently reviewed by the Place and Resources Overview Committee and the Corporate Leadership Team have been working to update it since that meeting.

The Portfolio Holder for Culture, Communities and Customer Services felt that there was a good economic case to prioritise culture in the council plan.

The Portfolio Holder for Adult Social Care & Health said that adult social care linked to 9 of the 10 priorities set out in the council plan refresh.

Members of the committee made the following comments:

- Working with the Integrated Care Systems should lead to ‘better outcomes’ rather than ‘better deals.’
- When writing about partner organisations in the plan, the language should not be confrontational.
- The word ‘residents’ should be included.
- The cross-cutting diagram rather than the circle diagram was better as it emphasised how the council works with communities.

## 9. **Adult Social Care White Paper Reforms**

The Corporate Director for Adult Social Care and Corporate Director for Commissioning introduced the adult social care white paper reforms and gave a presentation to the committee, which is attached to these minutes.

The reforms were extensive and included a new assurance and support framework, funding reforms, and market reform. The white paper sets a 10-year vision to transform support and care based on 3 objectives.

Committee members asked questions related to the adult social care reform. The following points were raised:

- The requirements were being fed into the Local Plan by the Corporate Director for Housing.
- Houses should be built with technology in. The TEC lounge showed some of what could be put in a new home.
- Building accommodation for staff which reduces travel.
- The committee would like input on policy that relates to Planning.
- Adult social care services were preparing for an inspection by the CQC.
- Waiting for detail about what the inspection would include. There was an expectation the inspection would not be in isolation and there would be key lines of enquiry to understand problem points.
- The care account was a very significant change to how the council was currently working.
- A briefing to this committee on the cost of care cap and the requirements would be appropriate.
- It was not clear if the council would receive additional funding for this work.
- Dorset has an ageing population so it would affect Dorset more than other Local Authorities.
- There would be a communications plan for the funding reforms which would include health and care staff, customer services, and libraries. It would communicate what residents should or should not expect.
- Wider support networks could help people find information, such as at doctors' surgeries or libraries.
- Any data used would need to be precise and supportable.
- Colleagues in the Place Directorate should attend future meetings where adult social care reform is being discussed.

**Decision:**

1. That the proposed reforms to adult social care and health systems, and their implications for Dorset, be noted.
2. That the proposed approach to addressing those implications be endorsed.

**ADJOURNMENT**

At 11.35am there was an adjournment and the committee reconvened at 11.55am.

As the meeting was likely to extending beyond 3 hours, it was proposed by Cllr Parkes and seconded by Cllr Batstone that the meeting be extended to 13.30pm.

**Decision:** That the meeting be extended beyond 3 hours until 13.30pm.

## 10. **Developing a Strategy for the Dorset Integrated Care Partnership**

The Director of Public Health introduced the item to the committee. A new health system known as the Integrated Care System (ICS) replaced the Clinical Commissioning Group on 1 July. The Integrated Care Partnership (ICP) would be part of the system. A presentation, which is attached to these minutes, was given to the committee to outline the ICP Strategy development.

Members discussed the strategy development, and the following points were raised:

- Success would be getting greater alignment with health organisations and reducing health variations in communities.
- The strategy would need to be clear and unambiguous as it would be influential to other organisations.
- Populations are important and services are taken up differently by groups of populations.
- The system would bring a new way of working between organisations which would lead to organisations effectively working in partnerships.

There was upcoming national guidance on health overview and scrutiny which would help shape the role of overview and scrutiny in the ICS.

The committee was supportive of the work being done to develop the ICP strategy.

## 11. **Developing Commissioning Strategies for Adult Social Care**

The Corporate Director for Commissioning provided a summary of the content in the 4 documents related to these commissioning strategies. There was a presentation given to the committee which is attached to these minutes.

Members asked initial questions about the commissioning strategies. It was confirmed that the co-production process would engage with a cross-section of people, including engagement at town and parish council level. In a response to a question on respite for carers, the committee was informed that there were dedicated carers case officers and there were carer assessments.

### **Overarching Commissioning Strategy**

The Corporate Director for Commissioning and the Commissioning Consultant explained the like to national policy and adult social care reform. The overarching strategy would include a glossary of adult social care terms.

There were no questions from members on the overarching commissioning strategy.

### **Older People with Support Needs**

The strategy and outcomes for older people were outlined. There would be a move from day services to day opportunities. The strategy focussed on care

and support at home, accommodation with care, and residential and nursing care.

A member asked a question on underutilised care homes and planning for the future. The Corporate Director for Commissioning said that capacity could be changed to areas where there were shortfalls, and it would be data led.

### **Working-Age People with Support Needs**

The strategy and its outcomes were outlined. the strategy included the birth to settled adulthood programme, day opportunities, and accommodation with care. There were a series of service reviews which would add further content to the strategy. It also included shaping provision which addressed some issues and ambitions to meet needs.

Members made the following comments:

- The strategy was complex and diverse. It feels like there was too much in one strategy.
- The voice of a person with a learning disability should be captured, rather than their parent.
- The Shared Lives Panel was a marvellous thing to do in Dorset.

### **Carers Strategy**

The strategy outcomes for carers were outlined. The strategy needed to have definitions and terminology of carers. The strategy included the vision for carers, services for carers, and improvement priorities.

A member asked how carers would be involved with the co-production process. The Commissioning Consultant said that a small number of carers were already involved which was insightful. There would be further co-production with carers during the summer.

## **12. Committee's Forward Plan and Cabinet's Forward Plan**

The Chairman expected more items to be added to the forward plan which would follow on from the items discussed at this meeting.

## **13. Exempt Business**

There was no exempt business.

**Duration of meeting:** 9.30 am - 1.28 pm

**Chairman**

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**Dorset**  
Council

# Responding to the Adult Social Care White Paper Reforms “People at the Heart of Care”

People & Health Overview Committee  
28th June 2022

Jonathan Price  
Interim Corporate Director of Commissioning

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# “The Reforms”

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Ambitions extensive, but can be summarised as:

- Enacting in October 2023 the “The funding reforms” put “on hold” during implementation of the Care Act 2014
- Innovations and investment in models of care, support for the care workforce and for carers
- A new assurance and inspection framework for the Adult Social Care delivered by Local Authorities and Integrated Care Systems

(Ambitions for integration with health set out in the white paper “Health and Social Care integration- Joining up Care for People and Places and Populations” are considered separately on the agenda)

People at the “Heart of Care” sets a 10-year vision to transform support and care in England based on 3 objectives:

1. People have choice, control, and support to live independent lives.
2. People can access outstanding quality and tailored care and support.
3. People find adult social care fair and accessible.

# Innovations and investment in models of care, support for the care workforce and for carers

## What is required by Government

- Making every decision about care a decision about housing
- Using the full potential of technology to support people's lives and aspirations
- Building a system that can develop and adopt new ways of providing care and support to people at scale
- Focusing on prevention and health promotion to support people to live healthier lives for longer

Proposed national investment of “at least £300 million over the next 3 years to connect housing with health and care, and drive the stock of new supported housing”

## Work so far

Maximising market & national investment opportunities through our new commissioning strategies:

- “A Better Life for Older People”,
- “A Better Life: For People of Working Age with Support Needs, and
- “A Better Life for Carers”
- Links to Housing and accommodation strategies

( See Separate agenda item)

# A new assurance and support framework for the Adult Social Care delivered by Local Authorities

## What is required by Government

- Independent assessment of local authorities by the CQC (“baselining” to commence from April 2023)
- Enhanced improvement support, led by the sector from October 2022
- Mechanism to intervene, as a last resort, if a local authority is “failing”
- Better data: including a new Adults Social Care Data Framework (imminent) and revisions to the current Adult’s Social Care Outcome Framework (ASCOFF) (Autumn of this year)

Details of national approach still under development

## Work so far

- Collective engagement between local government and CQC on the emerging assurance framework
- Assessment of data requirements & analysis in advance of national release of data framework

Next steps :

- Self assessment against emerging framework with independent peer support
- Appointment of Dedicated lead for this work imminent

# “The Funding Reforms”

## What is required by Government

- £86,000- “Cap” on Cost of Care a “Care Account” & six monthly statement for every person in care – (local authority & self funded)
- Only costs of care, as defined within a needs assessment,, counts towards “Cap” at local authority rate

Not necessarily what people will expect or have purchased,- challenge and disputes likely if expectations are not well managed

- More generous means tested support for anyone with less than £100,000 in chargeable assets
- Section 18(3) extends right to request self funded care home placements be arranged by the council at “Fair Cost of Care” rates and for the individual to “top up” other costs

Potential market disruption given difference between local authority rates and those paid by “self funders”

Reforms financially incentivise the majority of “self funders” to seek an assessment from their local authority, and request them to arrange both bedded and home care on their behalf.

Represents “step change in demand” on a workforce which is nationally recognised as already under capacity

Requires innovation in self service, automation, and trusted assessments by partner providers

## Work so far

Joint work with ADASS & SW Authorities on reform preparations

- Financial modelling of costs and risk
- Reviewing implementation requirements

Engagement with Care Management system suppliers:

- Can be expected to produce system upgrades (dependent on national specification)

Developing increases in capacity

- Initial modelling of demand
- Planning for development of digital offer for rollout during 2023

Market management to address impact of S18 ( see next slide)

# Market Reform and Dorset's Approach

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## What is required by Government

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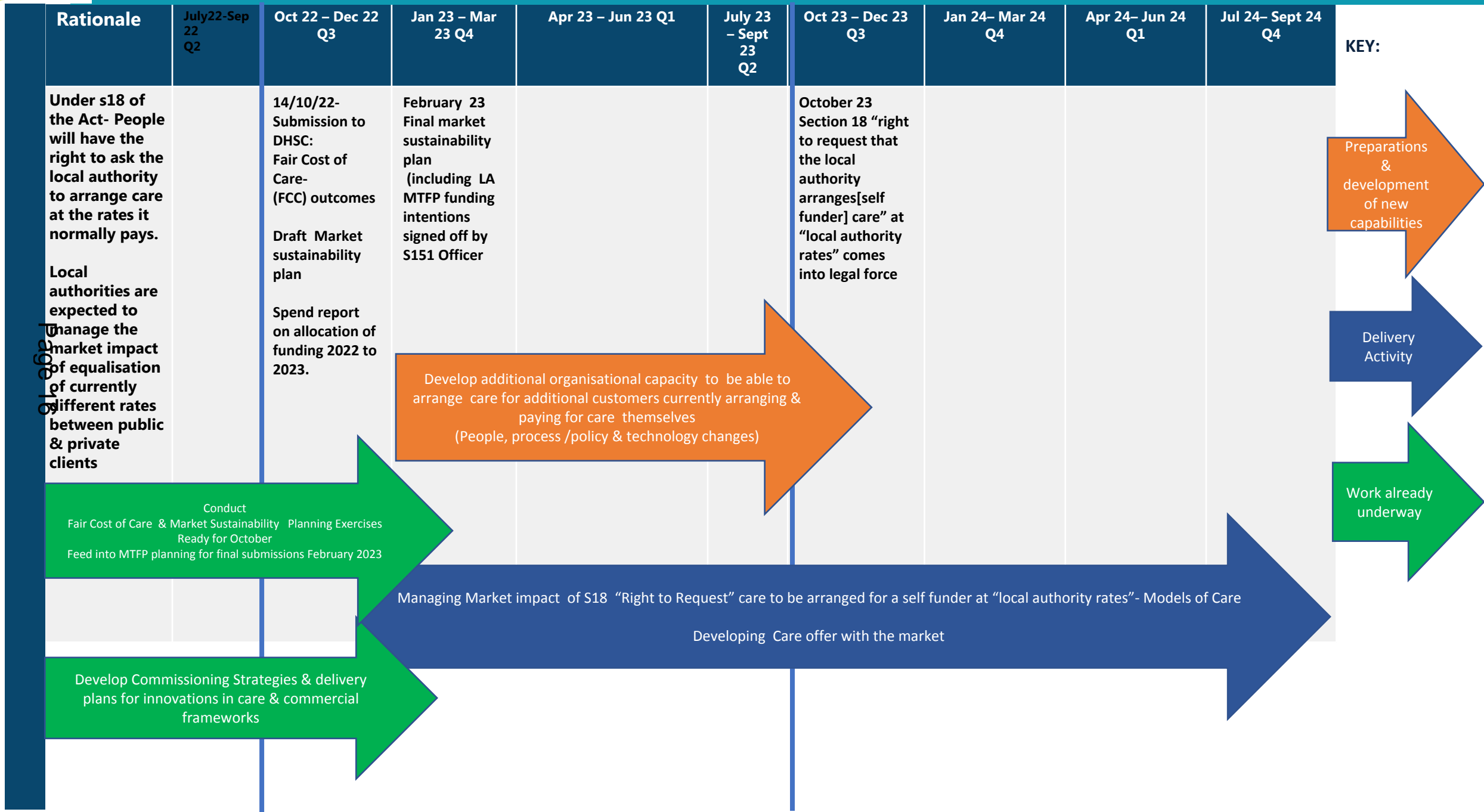
**A Plan to move to paying the fair cost over the period to 2025, based on a robust analysis of the costs of providing care. Strong emphasis on older people's residential and homecare market, but should cover all sectors.**

- Undertake 'fair cost of care' exercises, including
  - local costs such as staff pay and travel time
  - return on capital for care homes
  - return on operations for homecare and care homes
- Submit a provisional Market Sustainability Plan in October 2022
  - Set out issues in current market caused by fee rates and future risks
  - Outline the pace at which the Council intends to move from current rates to 'fair' rates between now and 2025
- Submit final costed version, aligned to LA budget setting in February 2023

## Work so far

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- Commissioned fair cost of care analyses – for this we were ahead of the Government directive to undertake the work
  - Consultancies appointed who were Local Gov Association or Association of Directors of Adult Social Services recommended
  - Market engagement; benchmarking with other authorities
  - Have confirmed that our process meets the national requirements
- Opened up the process for the market to engage with us
  - Briefings, workshops 1:1s and other engagement opportunities
  - Provided a number of extensions to deadlines to give maximum opportunity to engage
- Received draft reports and working through review/clarifications with authors
- Joint work underway with Finance colleagues to ensure robust modelling of any decisions that will inform the Sustainability Plan





Rationale	July 22 - Sep 22 Q2	Oct 22 - Dec 22 Q3	Jan 23 - Mar 23 Q4	Apr 23 - Jun 23 Q1	July 23 - Sept 23 Q2	Oct 23 - Dec 23 Q3	Jan 24 - Mar 24 Q4	Apr 24 - Jun 24 Q1	Jul 24 - Sept 24 Q4
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The "funding reforms will require the technical capability to maintain Care account to monitor progress for every care user toward the £86,000 Cap on cost of Care.

Introduce revised capital thresholds for financial support & deferred payments

A step change in additional capacity to deal with demand from new customers seeking to benefit from the reforms. Will require transforming "the customer journey"

New capabilities: Care account & statement Personal budget/ independent Personal budget to be in place

October 23 Legal Commencement of : "metering" towards £86k cap on cost of care

Revised Lower Capital limit from £14,250 to £20,000 and upper ( from £23.250- to £100,000 introduced

First party top ups & revised limits for deferred payments

Ongoing delivery of assessments-current self funders entering system -Financial thresholds/Cap/S18

Transition to new " steady state" of higher demand during 2024 as current "self funders" assimilated into the care system

Explain reforms to stakeholders ( expectation management)

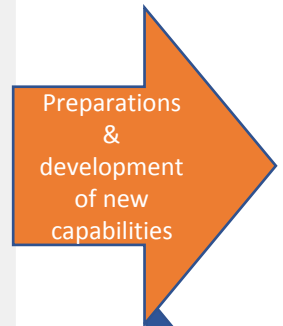
Develop capacity for additional needs & financial assessments & new and revised systems through a streamlined and digitised "customer journey"

(People, process /policy & technology changes)

"Early" self funder assessment ready for introduction of the care -CAP

Impact analysis and estimations

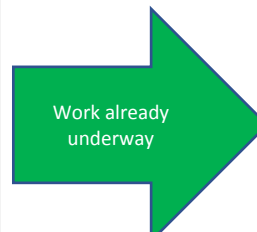
KEY:



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Rationale	July22-Sep 22 Q2	Oct 22 – Dec 22 Q3	Jan 23 – Mar 23 Q4	Apr 23 – Jun 23 Q1	July 23 – Sept 23 Q2	Oct 23 – Dec 23 Q3	Jan 24– Mar 24 Q4	Apr 24– Jun 24 Q1	Jul 24– Sept 24 Q4		
<b>CQC will be introducing assurance through a new inspection regime &amp; supporting data requirements.</b>	June 22 adult social care data framework Published  Signed off Assurance approach's & method ( CQC exec July22, DHSC Aug 22)	Update the Adult Social Care Outcomes Framework "Autumn 22"  Revised Survey of Adult Carers in England and the Adult Social Care Survey timelines TBC  National "core support offer" begins		April23 ICS/LA "Baselining" by CQC commences							
	<div style="border: 1px solid black; padding: 5px; display: inline-block;">             Oct 22-March 23 CQC build national digital solutions and approach preparing for implementation           </div>										
<div style="background-color: green; color: white; padding: 5px; display: inline-block;">             Engagement with CQC on emerging framework and detail of assessment approach           </div>				<div style="border: 1px solid black; padding: 5px; display: inline-block;">             CQC conducts baselining assessments &amp; Improvement Activity           </div>							
<div style="background-color: orange; color: white; padding: 5px; display: inline-block;">             Local Self Assessment with peer support &amp; improvement planning           </div>											

KEY:



# Dorset Integrated Care System

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ICP strategy development

Dorset Council People and Health

Overview Committee

Updated 28 June 2022

Minute Item 10

# Purpose of Today's session

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- Reminder of requirements and proposed approach
- Progress to date
- Next Steps and getting involved
  - Strategy approach and content
  - Health and Wellbeing Board development session
- Timeline
- Where and how would Overview Committee wish to input to the strategy process?

# The new health and care system

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## Our Dorset Health and Care System

Public services working together with the community and voluntary sector to plan, provide and manage NHS, social care and prevention services. This includes the new Integrated Care Board (NHS Dorset)

Integrated care system

## Dorset Health and Care Partnership

A partnership committed to supporting people and communities to lead healthy, thriving lives and addressing inequalities so everyone has access to the right care

Integrated care partnership

## Two partnerships based on council footprints

Working at a local level, based around our local authority areas and primary care networks to design services that meet the needs of our communities and neighbourhoods

Place based partnerships

## One collaborative with shared accountability

Health organisations working together to plan, deliver and transform local services. Reducing variation across the county and improving access to services

Provider collaboratives

# Health and Care Bill Strategy and Planning Requirements

- Integrated Care Partnership responsible for:
  - Developing and agreeing an **integrated care strategy** for improving health care, social care and public health across the whole population including wider determinants of health such as employment, environment, and housing issues
  - Sets out how the needs identified in the JSNA will be addressed (NHS and LA) complemented by the HWV
  - Demonstrate progress in reducing inequalities and improving outcomes
- HWB Boards statutory responsible for ensuring undertake JSNA which feeds through into the ICP strategy
- ICS NHS Board responsible for:
  - developing a 5 year strategic plan for delivering the NHS contribution to the integrated care strategy
  - Capital plan
  - ICS Operational plan
- Organisations, provider collaboratives and place
  - Responsible for delivery of operational plans

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# ICP Strategy Requirements

- Addressing the ***broad health and social care needs of the population***, including employment, environment, and housing issues, ***highlighting where coordination is needed*** on health and care issues such as:
  - helping people live more independent, healthier lives for longer
  - taking a holistic view of people's interactions with services across the system and the different pathways within it
  - addressing inequalities in health and wellbeing outcomes, experiences and access to health services
  - improving the wider social determinants that drive these inequalities, including employment, housing, education environment, and reducing offending
  - improving the life chances and health outcomes of babies, children and young people
  - improving people's overall wellbeing and preventing ill-health
- ICBs and LAs will be required by law to have regard to the ICP's strategy when making decisions, commissioning and delivering services

# Role of Health and Wellbeing Boards

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- Statutory Boards for the promotion of integration and prevention
  - Duty to prepare a Joint Strategic Needs Assessment to inform the health and wellbeing strategy
  - Often function as a strategic partnership rather than an executive – focus on ‘place’ and identify issues where multi-agency action can make a difference
- Brings health and local Government and wider partners together with common purpose
- *We predict that the guidance in July on ICP strategies will highlight the importance of Health and Wellbeing Board’s feeding priorities for each ‘place’ into the ICP strategy*
  - Health and Wellbeing Boards will also have to agree the ICP strategy



# Progress to date

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- A working group from across VCSE, Local Authorities, Public Health and Dorset CCG has been established
- Sam Crowe, Director of Public Health SRO
- Three workstreams agreed as follows:
  - **Research:** including the JSNA, insights and understanding opportunities (Paul Iggulden)
  - **Engagement:** public, service users and employees (Kirsty Hillier) – 100 conversations
  - **System Leadership:** leadership engagement, building ownership (Sam Crowe)
- Workshop held to further develop timelines, resource requirements, strategy purpose and content and alignment of plans for cultural programme to that of the strategy
- Joint Health and Wellbeing Board development session in July to review priorities

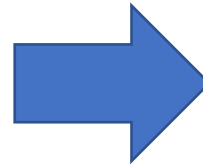
# Research approach

Joint Strategic Needs Assessment,  
population health management insights in  
neighbourhoods

Key priorities from each 'place' and health  
and wellbeing board strategies

Patient and public engagement findings,  
community voice, service users views

Concerns, opportunities, issues and  
barriers identified through JSNA panel  
process and other forums



ICP strategy informed by  
common priorities and  
understanding of needs  
in each place – informs  
actions for ICB

## Annual review workshop for the ICP

- review the data and priorities
- Identify emerging issues and what's working well
- Develop and agree priorities
- Revisit ICP strategy and action plans

# Engagement approach

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Our Dorset approach to public engagement has a strong focus on working in partnership with people, communities and the voluntary sector.

Putting people at the forefront and co-producing and co-designing services is a vital element within our ICS.

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We are taking a fresh approach to engaging on our Integrated Care Partnership strategy and hearing direct from people to build our story in Dorset.

Ensure we have similar narrative when talking to residents and employees

# 100 conversations

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Over a six month period we plan to interview and chat to over 100 people living across Dorset.

Page 28 Working together with engagement champions from across the ICS and recruiting additional ones from the community and voluntary sector, we will create a team of 40 interviewers collecting the 'story in Dorset' and what it means to people to 'live their best life'.

We'll be talking to people from all walks of life with a particular focus on wide representation across geography, age, sex, protected characteristics, deprived communities, minority communities and disability groups.

# The process

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Working with industry experts 'Point of Care Foundation', interviewers will receive training and guidance in interviewing techniques.

Interviewers will be supported throughout the process by colleagues with access pastoral support.

Themes from the conversations will be gathered throughout the process and tested back with wider audiences and/or make any changes to our approach.

Consider how we use digital engagement platform to have wider conversations about themes as they are identified

# Next Steps

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1) Progress insights into content of the draft strategy including:

- **Population health outcomes** that offer opportunities to work differently in each 'place' including inequalities in health;
- **Health and care pathway opportunities** – to inform future commissioning, quality and service improvement programmes;
- **Transformation opportunities** – combining professional and public views and insight to identify where working better together could transform how we support people to live healthier for longer, with less recourse to services

2) System Leaders Workshop, 26 July 2022:

- Developing the over-arching vision
- Aim of the strategy
- What outcomes should we focus on

# Current vision and mission

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Our **vision** is:

*Working together to deliver the best possible improvements in health and wellbeing*

Our **mission** is:

*To transform the planning and delivery of health and care services*

We will deliver our vision and mission by:

- planning together for the investment of ICS resources;
- joining up delivery of services and enabling collaborative working across public, independent and voluntary organisations;
- listening to our communities and working with them;
- collectively reviewing how well we perform for our communities.

# How to get involved

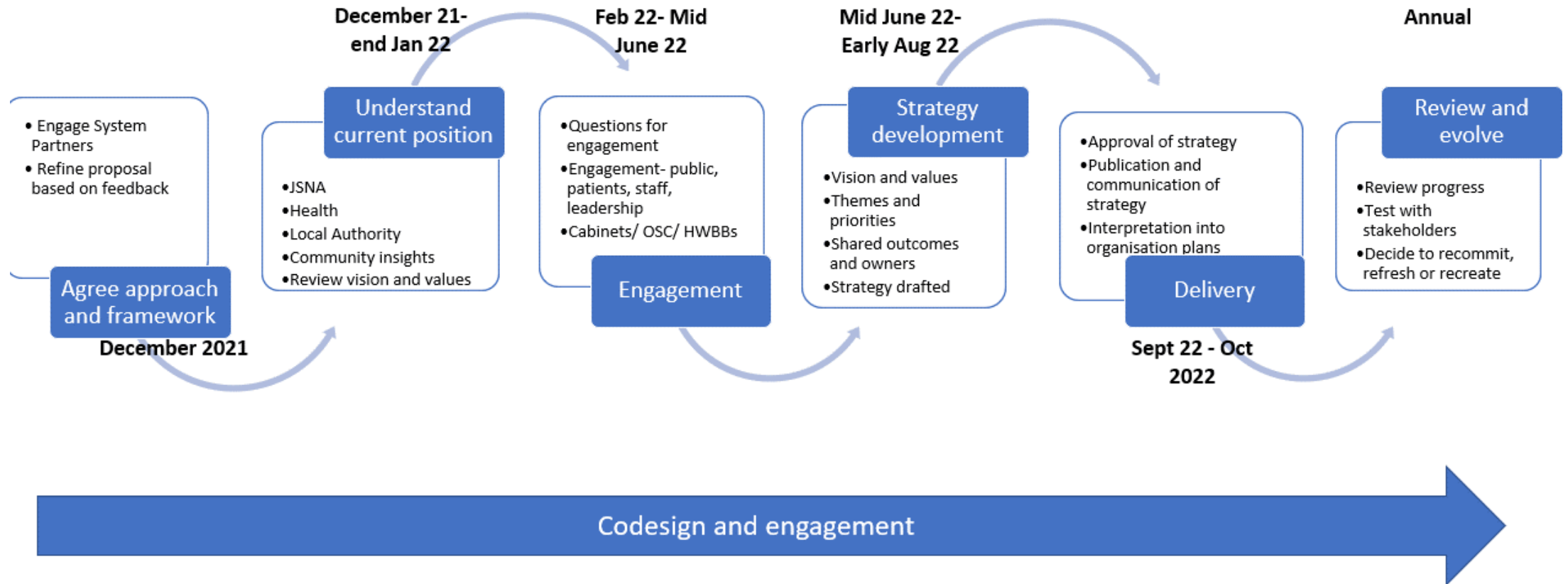
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## ***Identifying priorities, including health and care transformation opportunities***

- Dorset Council and BCP Council Joint Health and Wellbeing Board Development session – 28 July 2022
- Digital and face to face engagement – asking our communities what matters
- Identifying issues in the Dorset Council area that the strategy should consider
- Reviewing the draft strategy in September 2022
- Overview Committee's possible role - are the right priorities and policies being reflected in the ICB plans that will improve outcomes for Dorset Council residents?



# Timeline



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**Dorset**  
Council

# Developing Commissioning Strategies for Adult Social Care in Dorset

People & Health Overview Committee  
28 June 2022

Jonathan Price  
Interim Corporate Director of Commissioning

# Presentation overview

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- 1 Introductory remarks on the process so far, co-production plans, and timelines for next steps
- 2 Introducing the Overarching Commissioning Strategy, with pause for discussion
- 3 Introducing the Older People Commissioning Strategy, with pause for discussion
- 4 Introducing the Working Age Commissioning Strategy, with pause for discussion
- 5 Introducing the Carers Commissioning Strategy, with pause for discussion

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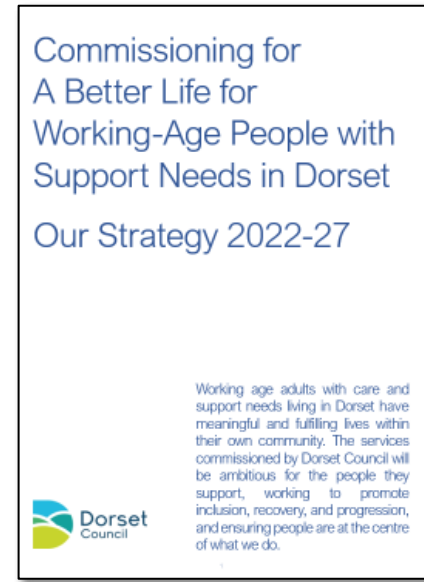
# Four documents



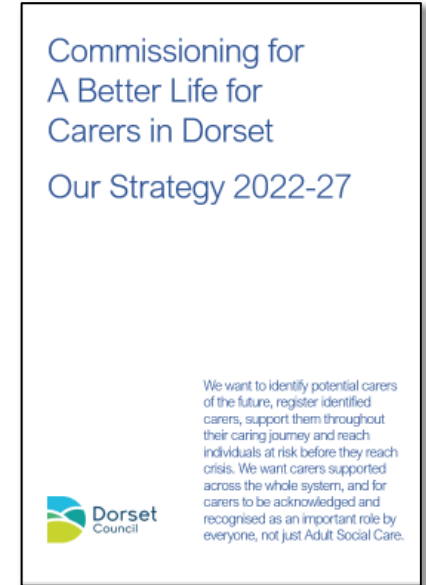
Context  
 How we commission  
 Markets  
 Place and Partnership, the ICS  
 Co-production  
 Prevention, communities  
 Digital  
 DPs/ISFs  
 Governance/monitoring



Context  
 Ageing well  
 Community support  
 Day opportunities  
 Homecare  
 Extra care  
 Residential and Nursing Care



Context  
 Community support  
 Learning Disability  
 Mental Health  
 Physical disability  
 Sensory impairment  
 Birth to Settled Adulthood  
 Day opportunities  
 Accommodation with care



Context  
 Defining carers  
 Vision for carers in Dorset  
 Services  
 Improvement priorities



The Right Support – the Right Place – the Right Time

# More than documents: a commissioning system...

The Dorset Council Plan & The Mission Statement

A Better Life: the Directorate Plan and Ambition

Commissioning for A Better Life

## Our Overarching Commissioning Approach

HOW WE COMMISSION – PARTNERSHIPS – MARKETS – PREVENTION – COMMUNITY – DIGITAL – INSIGHT – MONITORING

Commissioning for A Better Life for  
OLDER PEOPLE

Commissioning for A Better Life for  
WORKING AGE PEOPLE

Commissioning for A Better Life for  
CARERS

Underpinned by assets, strengths and resources of the Council

COMMUNITY RESOURCES – PROPERTY & ASSETS  
HOUSING STRATEGY

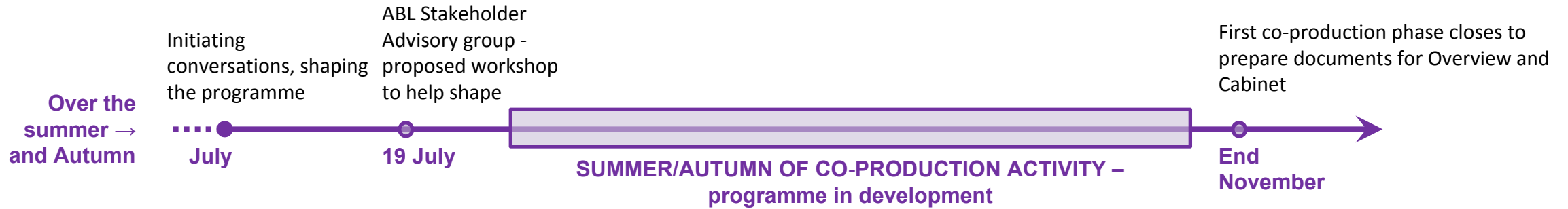
# Each document, and its development

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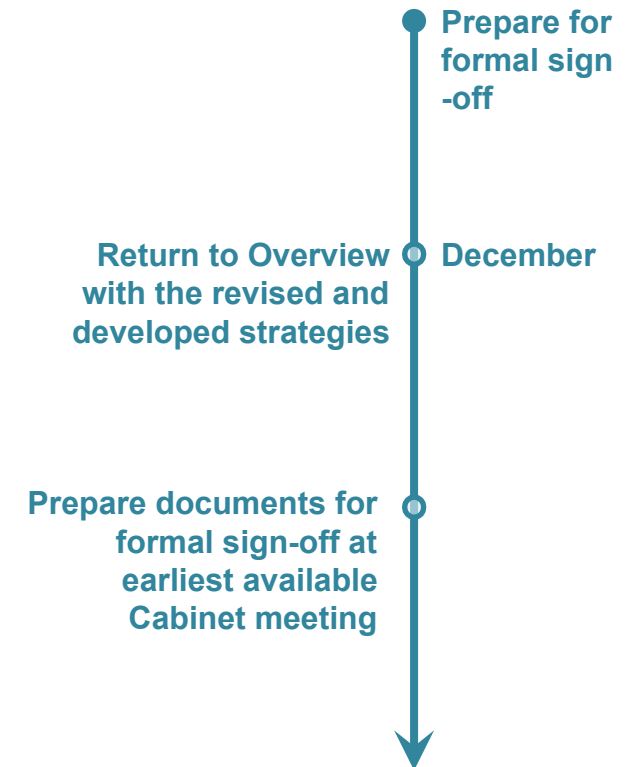
- Sets out our context
- Frame the challenge and ambition in terms of
  - Right support, right place, right time
- Set out what we are seeking to achieve for people (outcomes)
  - And why,
  - what gets in the way, and
  - what we need to do
- Discuss of the current 'view' of the challenges and issues to be addressed
- Not dive straight into service transformation and change priorities, but think more broadly about community, assets and strengths – disability-positive, dementia-friendly, healthy ageing, and so forth
- Some elements will continue to be worked on and improved, including data snapshots, specific service reviews to inform our plans, and the approach to monitoring and measuring success



# The timeline



- Wider staff engagement in how the vision supports our work
- Resources to help people engage: accessibility and visual media
- Webinars, seminars and workshops on specific themes
- Open access sessions at key venues, drop-ins and discussions
- Online commenting opportunities



The timeline – key message: we are starting a journey

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**This is only the start of the process**

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## And it doesn't end there...

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Strategies don't fix in time. They continue to develop and evolve as our collective understanding of the challenges deepens.

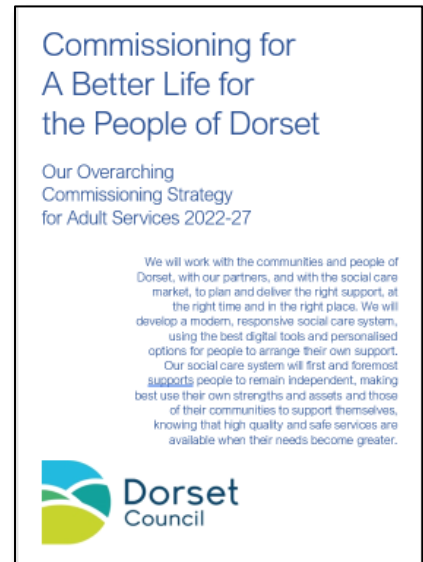
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This work gives us a solid start for some powerful conversations over the coming months, and sets a potential frame for our work for the next five years, through which people can work with us to deliver for the people of Dorset.

# Introducing

## Commissioning for a Better Life for the People of Dorset: our overarching commissioning strategy

We will work with the communities and people of Dorset, with our partners, and with the social care market, to plan and deliver the right support, at the right time and in the right place. We will develop a modern, responsive social care system, using the best digital tools and personalised options for people to arrange their own support. Our social care system will first and foremost support people to remain independent, making best use of their own strengths and assets and those of their communities to support themselves, knowing that high quality and safe services are available when their needs become greater.



# Links to national policy and social care reform

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Linking housing strategy and adult social care strategy: making every decision about care a decision about housing



Technology-enabled care: the potential of technology to improve people's lives



Our prevention agenda as the foundation of everything: promoting health and wellbeing



Direct payments, technology, digital, strengths-based working: building a system that can adapt and adopt new ways of working



Our new relationship with the market: the basis for implementing market and financial reforms

# The Overarching Strategy 1

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## Commissioning for A Better Life for the People of Dorset

Our Overarching  
Commissioning Strategy  
for Adult Services 2022-27

We will work with the communities and people of Dorset, with our partners, and with the social care market, to plan and deliver the right support, at the right time and in the right place. We will develop a modern, responsive social care system, using the best digital tools and personalised options for people to arrange their own support. Our social care system will first and foremost support people to remain independent, making best use of their own strengths and assets and those of their communities to support themselves, knowing that high quality and safe services are available when their needs become greater.



- Working with the Care Market
  - Links to the Council Commercial Strategy. Outlines the approach to be taken with Market Position Statements and the Market Sustainability Plan. Describes the changes with Care Dorset, as one major new commercial relationship that will need to be nurtured.
- Commissioning for Place and in Partnership
  - Sets out what is meant by place-based commissioning, with some highlights from other strategies on how place-based thinking is shaping the future of services. Also leads into the major partnership interfaces, especially the ICS, and how Dorset Council engages to improve the local relevance of its work.
- Our Prevention and Community Inclusion Approach
  - Provides a framework for what follows in the other strategies around approaches to prevention. Sets out two key prevention priorities: participation and community resilience; and support for independence.

# The Overarching Strategy 2

## Commissioning for A Better Life for the People of Dorset

Our Overarching  
Commissioning Strategy  
for Adult Services 2022-27

We will work with the communities and people of Dorset, with our partners, and with the social care market, to plan and deliver the right support, at the right time and in the right place. We will develop a modern, responsive social care system, using the best digital tools and personalised options for people to arrange their own support. Our social care system will first and foremost support people to remain independent, making best use of their own strengths and assets and those of their communities to support themselves, knowing that high quality and safe services are available when their needs become greater.



- Our digital ambition
  - Gives an overview of digital developments planned over the coming years, and the thinking about how significant digital is for the development of a modern, responsive and enabling service offer.
- Direct Payments & Individual Service Funds
  - Sets a framework for the delivery of improved uptake for direct payments and individual service funds, both of which are important for increasing individuals' choice and control over their social care services
- Co-production and Partnership
  - This section describes how we approach co-production, how important it is for the work we do, and the principles that govern our approach, plus some of the priority areas identified in the strategies.
- Insight priorities for 2022/23
  - This section, is intended to form a work programme around insight activity so that colleagues can engage and plan the work. It is also about being clear on the 'what we don't know' so that people can engaged with us to help refine our plans.
- Safeguarding and commissioning for quality
  - This section continues to develop, but is aligned to the annual plan for the Safeguarding Adults Board.

Introducing

# Commissioning for a Better Life for Older People with Support Needs in Dorset

With a higher over-65 population than anywhere else in the country, it's especially important that Dorset provides the opportunity for a great quality of life for older people. We want to work with residents, communities and local service providers to continue to strengthen the supportive community networks of Dorset, develop housing and other infrastructure that supports people to make the best of their strengths and age well, and ensure that the best quality information, support and services are in place as people's health and care needs increase



Commissioning for  
A Better Life for  
Older People with  
Support Needs in Dorset

Our Strategy 2022-27

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The Dorset Council logo, consisting of a stylized graphic of three overlapping curved shapes in blue, green, and yellow, followed by the text "Dorset Council".



# Outcomes for older people

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**Dorset is a great place to grow older, with a range of vibrant community activity, giving people better days whether they have support needs or not, and keeping them well connected to the people around them and where they live**

**People have access to the information and advice they need to make good decisions for them, at crucial times in their ageing journey**

**People have access to excellent care and support in their home, both responsive short-term reablement and longer-term care, which always puts independence at its heart and helps people to continue to live independently for as long as possible, utilising equipment and assistive technology where appropriate**

**A good range and choice of residential care is available, in high quality, modern homes, to meet the increasingly complex needs of the local older population**

# Our Commissioning Strategy for Older People 1

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Commissioning for  
A Better Life for  
Older People with  
Support Needs in Dorset  
Our Strategy 2022-27

With a higher over-65 population than anywhere else in the country, it's especially important that Dorset provides the opportunity for a great quality of life for older people. We want to work with residents, communities and local service providers to continue to strengthen the supportive community networks of Dorset, develop housing and other infrastructure that supports people to make the best of their strengths and age well, and ensure that the best quality information, support and services are in place as people's health and care needs increase.



- Ageing in Dorset
  - Gathers some key data about ageing in Dorset, and the developing older population.
- Our Vision for a Better Life for Older People in Dorset
  - The commitments and intentions, across ageing well, day opportunities, home care and residential care are here grouped (as with other strategies) under Right Support, Right Place, Right Time.
- A Snapshot of Service Demand
  - Rather than have sections on demand for each type of service, it has been gathered here at the outset.
- Ageing Well in Inclusive Communities
  - This section seeks to apply the prevention approach to older people's needs. It flows into the ambition around day opportunities as it applies to this population group. Also emphasises an older population as a hugely powerful resource and strength, not only the narrative about being a financial challenge.

# Our Commissioning Strategy for Older People 2

Commissioning for  
A Better Life for  
Older People with  
Support Needs in Dorset  
Our Strategy 2022-27

With a higher over-65 population than anywhere else in the country, it's especially important that Dorset provides the opportunity for a great quality of life for older people. We want to work with residents, communities and local service providers to continue to strengthen the supportive community networks of Dorset, develop housing and other infrastructure that supports people to make the best of their strengths and age well, and ensure that the best quality information, support and services are in place as people's health and care needs increase.



- Care and Support at Home
  - Sets out the challenge, and proposed approach, around care and support at home and reablement. Includes emphasis on 'reablement as a preventive intervention' rather than only a post-hospital intervention.
- Accommodation with Care
  - This section has developed with housing colleagues, but will likely need continued development beyond the first draft of the strategy, to flag the thinking about how to develop a stronger strategic and forward-looking position on development of accommodation with care.
- Residential and Nursing Care
  - Presents overview of demand modelling, and thoughts on the market and its development. Will be developed as the conversation with the market about the sustainability plan develops.

Introducing

# Commissioning for a Better Life for Working-Age People with Support Needs in Dorset

Working age adults with care and support needs living in Dorset have meaningful and fulfilling lives within their own community. The services commissioned by Dorset Council will be ambitious for the people they support, working to promote inclusion, recovery, and progression, and ensuring people are at the centre of what we do.

Commissioning for  
A Better Life for  
Working-Age People with  
Support Needs in Dorset  
Our Strategy 2022-27

Working age adults with care and support needs living in Dorset have meaningful and fulfilling lives within their own community. The services commissioned by Dorset Council will be ambitious for the people they support, working to promote inclusion, recovery, and progression, and ensuring people are at the centre of what we do.



# Outcomes for people of working age

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People have choice and control over their lives, including where they live, how they spend their days, and how they are supported when they need it

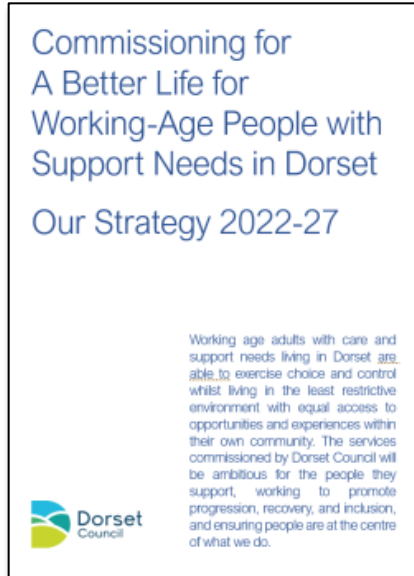
People, whether those in need of support services or their families, friends or carers, can access high quality information and advice, in a timely way to support them in decisions they need to make

People live in communities that support their independence and wellbeing, with health, employment, physical activity and other opportunities available to them

People have access to high quality support services appropriate to their needs, which promote both their safety and their independence, and work together well to support them through important transitions in life, including from birth to settled adulthood, and later into older age

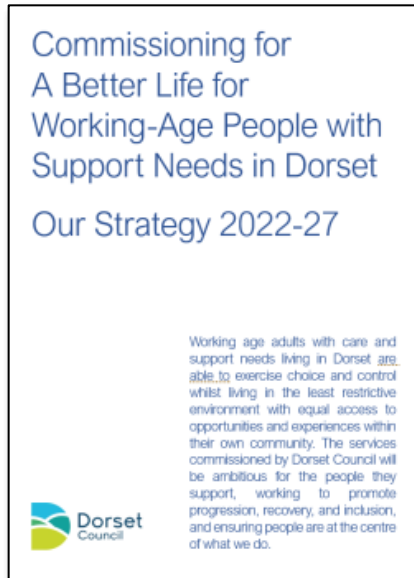
# Our Commissioning Strategy for People of Working Age 1

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- Our vision for a Better Life for working-age people with support needs in Dorset
  - Collects together the aims and ambitions under the right support, right place, right time banner. And shapes some common outcomes that the action plan can be built around.
- People with Care & Support Needs in Dorset
  - Provides an overview of the data and support provided the different types of care needs. Has an overview of spend across these groups. Data is being sourced to strengthen the sections on sensory and physical disability.
- Shaping Provision
  - This section seeks to present the issues to be addressed for each broad group requiring support, and some of the broad ambitions to meet needs.

# Our Commissioning Strategy for People of Working Age 2



- Birth to Settled Adulthood
  - This sets out an introduction to the programme that is developing around transition, however it will need to be adapted to reflect the deepening shared nature of the programme between Children’s and Adults, which is currently under active development.
- Day opportunities
  - This section describes a proposed approach to day opportunities that will be explored as part of a continued conversation from the summer of co-production work in 2021. The way forward here will eventually help shape the future of Care Dorset’s service offer. These are early thoughts about a way forward, and so it is framed as exploratory, rather than “we will...”, and we hope that people will engage to develop this vision further.
- Accommodation with care
  - This section presents some of the issues with current supported living, quantum purchased, etc. and plans. Again, this will be iterated to present the joint adults and housing approach to developing a strategy. Includes reference to shared lives.

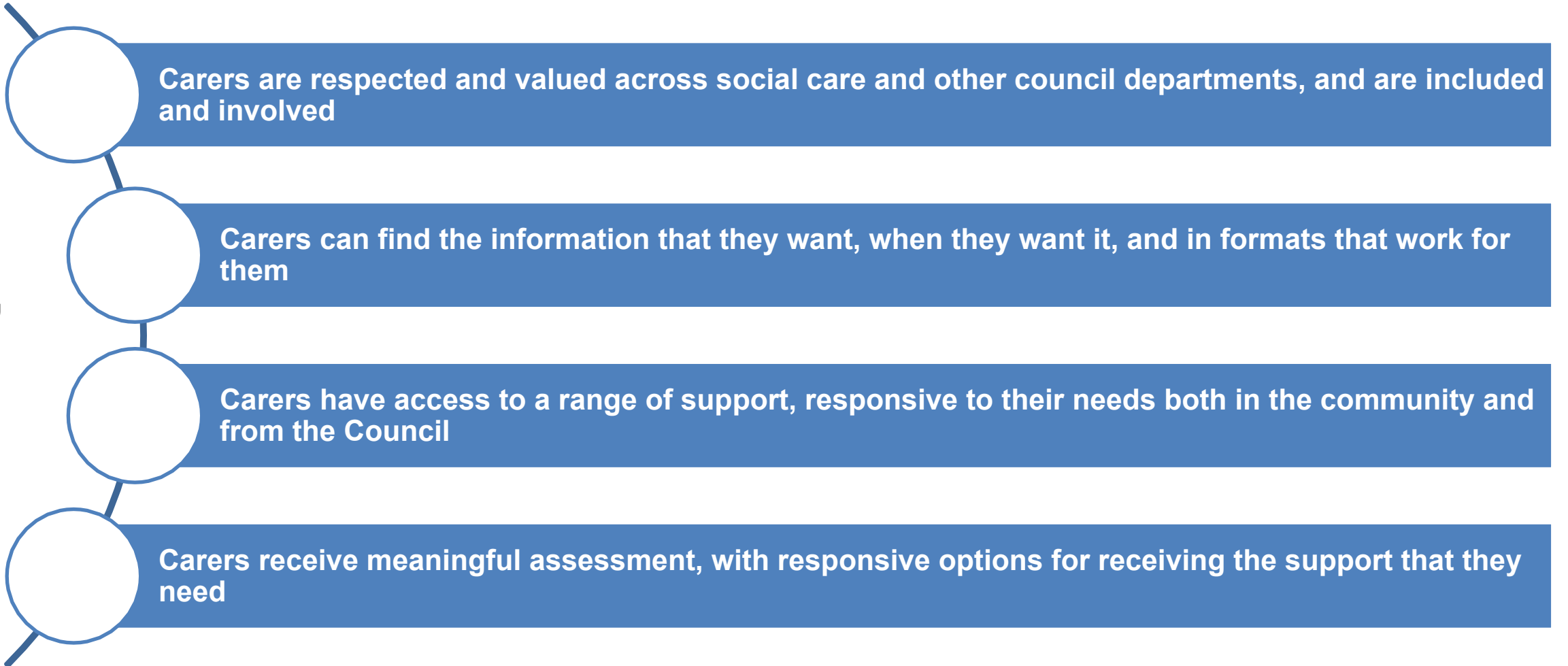
# Introducing Commissioning for a Better Life for Carers in Dorset

We want to identify potential carers of the future, register identified carers, support them throughout their caring journey and reach individuals at risk before they reach crisis. We want carers supported across the whole system, and for carers to be acknowledged and recognised as an important role by everyone, not just Adult Social Care.



# Outcomes for carers

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# Our Commissioning Strategy for Carers

Commissioning for  
A Better Life for  
Carers in Dorset  
Our Strategy 2022-27

We want to identify potential carers of the future, register identified carers, support them throughout their caring journey and reach individuals at risk before they reach crisis. We want carers supported across the whole system, and for carers to be acknowledged and recognised as an important role by everyone, not just Adult Social Care.



- Who is a carer?
  - Deals with definitions and terminology, and sets out different ‘types’ of carer. Responds to carer feedback about terminology.
- Vision for Carers in Dorset
  - Uses the Right Support, Right Place, Right Time grouping to outline the strategic intent. Also references the partnership strategy which is being refreshed at present, and the objectives from which are grouped against the action plan, later in the document.
- Services for Carers
  - An account of the services currently available and commissioned for carers. Also includes some ‘additional impacts’ that presents some of the needs that carers have beyond those covered in the service discussion.
- Our Improvement Priorities
  - Sets out the main areas that will need work in order to develop a more comprehensive and consistent support offer for carers. Starts by setting out national messages, and what carers have told us in their engagement with us. Includes discussion on issues of culture, respect and recognition, and on personal budgets and direct payments.



Dorset  
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